

## Speaker Biographies & Contact Information

### ► Rick Pothier

Rick Pothier has been a Manufacturer Rep with EDOS Mfg Reps for the last 10 years. EDOS services both distributors and contractors in the New England and Upstate New York markets. Rick holds HVAC licenses in CT, MA, and RI and previously worked in the contracting field as Technician, Installer, Service Manager and Sales Manager for mechanical contractors, oil and propane companies. He is a member of OESP and is currently serves on the Board of Directors and Education Committee. He serves on the Board of Directors for ACA of NE, where he is also member.

Rick Pothier, *Heating Eastern Division Manager*  
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### ► Kyle Coumas

Mr. Coumas supports project implementation and develops relationships with key market actors for Energy Solutions' energy efficiency business area. Coming from a background as a market-actor leveraging efficiency programs, Mr. Coumas serves as the outreach lead, interacting with the program participants constantly to maximize their involvement. He has over five years of experience working in, implementing, and managing utility energy efficiency programs. Prior to Energy Solutions, Mr. Coumas gained technical experience in energy efficient retrofits while leading Turn Cycle Solutions' weatherization and energy efficiency business sector. Mr. Coumas is a certified building analyst by the Building Performance Institute, which serves as the governing body for standards as it relates to energy efficiency retrofits. Mr. Coumas received a Bachelor degree from Southern New Hampshire University's Three Year Business Honors Program, graduating Sum Cum Laude. He then went on to receive a Master's degree in Business Administration from Southern New Hampshire University.

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### ► Stephanie Terach

Stephanie Terach is a Program Manager in Energy Efficiency for Liberty Utilities and has over 8 years of experience in Energy Efficiency. Liberty Utilities parent company is Algonquin Power and Utilities Corp. Liberty Utilities is a regulated water, natural gas and electric transmission and distribution utility, delivering responsive and reliable essential services to over one third of a million customers across the United States. Liberty Utilities currently operates in Arizona, Arkansas, California, Georgia, Illinois, Iowa, Massachusetts, Missouri, New Hampshire and Texas. As an Energy Efficiency Program Manager, Stephanie is responsible for all aspects of program implementation of the Single & Multi-Family buildings, Small, Medium, and Large commercial buildings, including program design, budget and expenditures, production, customer service, vendor management, and financial and statistical analysis.

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### ► George R. Carey, Jr.

George Carey is a Vice President at Fluid Industrial Associates and is responsible for all of the Training and Education programs offered by FIA. George has been in the heating industry for over 25 years. When he is not presenting seminars, he spends most of his time with heating technicians, troubleshooting steam and hot water heating systems, or designing and controlling new hydronic heating systems throughout the New England area. He also writes for several regional and national trade publications regarding the heating industry.

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### ► Charles McCracken

Charlie McCracken is a Senior Technical Advisor at CLEARresult and has been working in the HVAC industry since 1979. He leads the development and delivery of contractor trainings, and provides operational leadership to the New England HVAC account management and technical field team working to support the Mass Save and Rhode Island Heating and Cooling Programs. Charlie has a B.A. in Energy Studies from Clark University; he is an ACCA Epic-certified trainer for Manuals J, S and D; BPI Certified Building Analyst (BA) and Infiltration and Duct Leakage (IDL) specialist; Massachusetts-licensed Sheet Metal Worker, Construction Supervisor, Pipe Fitter and Oil Burners Technician; and EPA section 608 Universal Technician

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### ► David Parker

David Parker is an Account Manager for CLEARresult with over 30 years' industry experience. He provides trade ally outreach and account management services to distributors, partners and prospects on behalf of the Mass Save and Rhode Island Commercial HVAC/HP Initiative, and provides programmatic and technical support to contractors participating in the residential Mass Save and Rhode Island Heating and Cooling programs. David is a BPI Certified Building Analyst (BA) and Infiltration and Duct Leakage (IDL) specialist; and EPA section 608 Type I and II Technician.

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## Speaker Biographies & Contact Information

### ► Walter Munro

Walt has over 30 years of experience in the natural gas industry and is currently the Operations Training and Compliance Supervisor for Liberty Utilities. His duties include operator qualification, emergency response and the maintenance of the Operations Standards and Practices Manual. Walt is an active member in the Northeast Gas Association. He is currently the Chair of the Training and Qualification Committee, and member of Operator Qualification Working Group. Walt also serves as the liaison between the company and the local Fire and Police departments.

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### ► Hannah Camara

Hannah is an Associate Technical Trainer with Liberty Utilities. Her duties include operator qualification training, curriculum development, operator qualification records management, training delivery, evaluation and reporting. Hannah is an active member of the Northeast Gas Association Operator Qualification, Training and Qualification, and Pipe Joining committees. She is a graduate of the University of Massachusetts, Amherst with a bachelors in Communications.

Hannah Camara, *Training and Development Coordinator*  
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### ► Steve Milligan

Steve Milligan, Commercial and Residential Service Technician. Steve is responsible for equipment start-ups, warranty service and trouble shooting in support of SRGI's lineup of commercial and residential boilers, water heaters, plumbing, heating and air conditioning products. He gained solid experience with high efficiency equipment working as a service tech for a medium sized plumbing and heating outfit. He is a graduate of the Shawsheen Valley Technical Institution where he studied plumbing, heating and HVAC technology. The skills and experience that he possesses make him a valuable asset to our service team and our customers. Steve resides in West Roxbury, MA.

Steve Milligan, *Senior Technical Advisor*  
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### ► William D'Arrigo

William D'Arrigo serves as the Technical Team Lead for the Massachusetts Residential New Construction Program. His primary role as Deputy Project Manager is to manage the team of energy experts that supports the low and high rise paths. William has extensive building experience—for more than a decade he has performed HERS Ratings in thousands of units and has more than 15 years of experience in the building and efficiency industry. He is a Quality Assurance Designee (QAD) for RESNET, BPI Building Analyst and conducts Rater Trainings. He has also worked in various weatherization programs using his BPI Building Analyst certification. Most recently, William was a QAD in the LEED for Homes program. William also is a subject matter expert and works on the Department of Energy Resources (DOER) Stretch Code Informational Sessions across the Commonwealth. He also has his Massachusetts Construction Supervisors License and keeps up with current building code.

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### ► Erin Kempster

Ms. Kempster is a Senior Project Manager at Energy Solutions based out of the Boston office. She is currently managing the Massachusetts and Rhode Island (MA&RI) C&I HVAC Initiative and supervising staff on the Instant Rebates! Point-of-Sale Foodservice Initiatives in MA&RI and in NY, and the MA&RI Upstream Water Heater Initiative. Ms. Kempster has five years of experience in the energy sector and is well versed in the economic and regulatory landscape of Massachusetts. Prior to joining Energy Solutions, Ms. Kempster was an economist in the rates and revenue requirements division at the Massachusetts Department of Public Utilities. Ms. Kempster received her Bachelor of Arts Degree in English from Williams College and a Master of Arts in Law and Diplomacy from the Fletcher School at Tufts University, where she focused on International Environment and Resource Policy and Development Economics.

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### ► Jason Mangos

Jason Mangos is the East Coast Training Manager for NTI boilers and Field Support Representative Mangos has spent over 21 years in the hydronic industry and has gained a wealth of experience within the territories supporting contractors and distributors. He was previously employed as the Field Support Representative covering the Mid-Atlantic and Metro regions for a Boiler Manufacturer as well as National Technical Trainer for another boiler company. Mangos currently serves on the Education Committee for OESP, is a NATE certified trainer, and is well-versed in hydronic systems, condensing and conventional boilers. He resides with his wife and three children in Lehigh, PA.

Jason Mangos, *Eastern USA Training Manager*  
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